

Frequently asked questions regarding Allergy Serum

Q. Can I receive my allergy injections at the Hope Health Center?

A. No. *All students on allergy serum are referred to a local allergist who is skilled in handling the sudden and life-threatening emergencies that could arise after each injection.*

Q. Can the Hope Health Center store my allergy serum?

A. No. *These should be sent directly to the allergist's office for proper storage.*

Q. Who do I contact to receive my allergy injections?

A. The Asthma & Allergy Center of S.W. Michigan. *They are willing to work with your home allergist so you can stay on the regimen they have prescribed for you.*

Their contact information is:

- Phone: (616) 392-8877
- Address: 844 S. Washington Ave., Holland, MI 49423

Q. I won't have a car on campus. How do I get to the allergist's office?

A. *You can arrange rides through the Hope College Transportation office. They will drive you to and from your appointment for a minimal fee (\$1 - \$2). You may call transportation at 616-395-7799.*

Q. Will Asthma & Allergy Center bill my insurance company directly?

A. *It would be wise to call Asthma & Allergy Center and provide them your major medical insurance information. They can check into it and let you know if there will be any concerns.*

Q. How do I get my serum to the Asthma & Allergy Center?

A. *Call their office directly. Let them know you are a Hope student in need of continuing your allergy serum from your home allergist. Ask specifically what information they will need (doctor orders). They will then instruct you on how to get the serum to them.*