



**ies** NATIONAL CENTER FOR  
EDUCATION STATISTICS  
**Academic Libraries Survey**  
170301 - Hope College

OMB No: 1850-0781  
Expiration Date: September 30,  
2013  
User ID: A51703011

VIRTUAL REFERENCE, FY 2010			
Note: See instructions for definitions.			
Line No	Services	Yes	No
900	Does your library support virtual reference services? If no, select "N" and skip 901 thru 904. If yes, does your library utilize any of the following and does it collect usage statistics from any of the virtual reference utilities?	<input checked="" type="radio"/>	<input type="radio"/>
901	E-mail reference	<input checked="" type="radio"/>	<input type="radio"/>
902	Chat reference, commercial service	<input checked="" type="radio"/>	<input type="radio"/>
903	Chat reference, instant messaging applications	<input checked="" type="radio"/>	<input type="radio"/>
904	Short message service (SMS) or text messaging	<input type="radio"/>	<input checked="" type="radio"/>



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LIBRARY COLLECTIONS, FY 2010					
Note: See instructions for definitions.					
Line No.	Collections	Added during the Fiscal Year	2008	Held at end of Fiscal Year	2008
		(1)		(2)	
400	Books, serial backfiles and other paper materials (include government documents)	5,740	5115	371,714	368864
401	E-Books	13,892	1896	33,911	6787
402	Microforms	135	5001	391,890	394159
403	Audiovisual materials	798	499	17,031	15846
404	Current serial titles	57	313	7,801	32355
405	Electronic reference sources and aggregation services	4	13	145	163
406	Is the Library collection entirely electronic? (Yes/No)		Yes <input type="radio"/>	No <input checked="" type="radio"/>	



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LIBRARY SERVICES, FY 2010			
Note: See instructions for definitions			
Line No.	Services	Number	2008
	Interlibrary loans and documents provided to other libraries:		
500	Returnable	8,064	7411
501	Non-returnable	1,848	1895
502	Total provided (sum of items 500 and 501)	9,912	9306
	Interlibrary loans and documents received:		
503	Returnable	5,203	5820
504	Non-returnable	757	2140
505	Documents received from commercial services	1,489	362
506	Total received (sum of items 503, 504, and 505)	7,449	8322
	Circulation:		
507	General circulation transactions	64,655	79489
508	Reserve circulation transactions	5,296	7055



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LIBRARY SERVICES CONT. - FY 2010			
Note: See instructions for definitions.			
Line No.	Services	Number	2008
Information services to groups:			
509	Number of presentations	200	282
510	Total attendance at all presentations	3,558	4213
Information services to individuals			
Reference (under 20 minutes):			
511	In-person	4,020	
512	Virtual	445	
513	Total Reference (sum of items 511 and 512)	4,465	
Consultations (20 minutes or more):			
514	In-person	312	
515	Virtual	0	
516	Total Consultations (sum of items 514 and 515)	312	
517	Total information services to individuals (sum of items 513 and 516)	4,777	10566



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LIBRARY SERVICES, TYPICAL WEEK, FALL 2010			
Line No.	Services	Number in a typical week	2008
600	Number of weekly public service hours	93	93
601	Gate count in a typical week	16,376	13929
602	Reference Transactions - Now reported as an annual figure in item 517		



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OUTLETS & STAFF, FY 2010					
Line No.	Outlets			Number	2008
100	Branch and independent libraries - Exclude main or central library			2	2
<i>(Exclude maintenance and custodial staff, volunteers and contributed services staff)</i>					
Note: Report FTE data to two decimals.					
Line No.	Staff	FALL 2010 Number of full-time equivalents (FTEs)	2008	FY 2010 Salaries and wages (whole dollars only)	2008
		(1)		(2)	
200	Librarians	10.00	10		
201	Other professional staff	0.00	0		
202	Total librarians and other professional staff (sum items 200 and 201)	10.00	10	565,253	580856
203	All other paid staff (except student assistants)	9.71	9.81	333,967	349438
204	Students assistants from all funding sources	14.78	16.59	206,429	191782
205	Total full-time equivalent (FTE) staff (sum items 202, 203, and 204)	34.49	36.4	1,105,649	1122076
206	Are employee fringe benefits paid from the library budget? If no, select "N" and skip to item 300	Yes <input checked="" type="radio"/>		No <input type="radio"/>	
207	Employee fringe benefits (if paid from library budget)			393,467	566467



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LIBRARY EXPENDITURES, FY 2010			
Note: See instructions for definitions.			
Line No.	Expenditures	Amount (whole dollars only)	2008
205	Total salaries and wages (from previous page)	1,105,649	1122076
Information resources:			
300	One time purchases of books, serial backfiles, and other materials	194,118	256090
301	Electronic	16,247	26636
302	Audiovisual	25,060	24539
303	Ongoing commitments to serial subscriptions	629,172	663599
304	Electronic serials	575,839	306408
Other information resources:			
305	Document delivery/interlibrary loan	33,199	21804
306	Preservation	12,555	19658
307	Other expenditures for information resources		250
Operating expenditures:			
308	Computer hardware and software (include maintenance)	66,969	69000
309	Bibliographic utilities, networks and consortia	32,257	28302
310	All other operating expenditures	13,457	455469
311	<b>TOTAL EXPENDITURES</b> (Sum 205, 300, 303, and 305 through 310)	<b>2,087,376</b>	2636248



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ELECTRONIC SERVICES, FY 2010			
Note: See instructions for definitions.			
Line No.	Services	Yes	No
	Does your library provide the following?		
700	Documents digitized by the library staff	<input type="radio"/>	<input checked="" type="radio"/>
701	Library reference service by e-mail or the Web	<input checked="" type="radio"/>	<input type="radio"/>
702	Technology to assist patrons with disabilities	<input checked="" type="radio"/>	<input type="radio"/>
703	Electronic theses and dissertations produced by your students	<input type="radio"/>	<input checked="" type="radio"/>



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INFORMATION LITERACY, FY 2010			
Line No	Services	Yes	No
	Does your postsecondary institution have the following, or has it done the following?		
800	A definition of information literacy or of an information literate student	<input type="radio"/>	<input checked="" type="radio"/>
801	Incorporated information literacy in the institution's mission	<input type="radio"/>	<input checked="" type="radio"/>
802	Incorporated information literacy in the institution's strategic plan. If no, select "N" and skip 803 and 804.	<input type="radio"/>	<input checked="" type="radio"/>
803	An institution-wide committee to implement the strategic plan for information literacy	<input type="radio"/>	<input type="radio"/>
804	The strategic plan formally recognizes the library's role in information literacy instruction?	<input type="radio"/>	<input type="radio"/>