



Rebecca Robrahn &lt;robahn@hope.edu&gt;

## Your email Cable TV changes in College East/Scott/Wyckoff has been sent

Constant Contact &lt;support@constantcontact.com&gt;

Thu, Oct 1, 2009 at 3:36 PM

Reply-To: support@constantcontact.com

To: robahn@hope.edu



### Email Confirmation

Dear Rebecca Robrahn,

Your email, named COMCAST - CollegeEast, Scott, Wyckoff, was sent on 10/01/2009 around 3:36 PM EDT.

Below is a copy of the HTML version your contacts received. Don't forget, you can easily monitor the effectiveness of your email by visiting the Reports area of your Constant Contact home page for real-time metrics and stats.

**Subject: Cable TV changes in College East/Scott/Wyckoff**

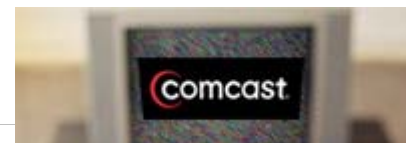
# Analog-to-Digital Cable TV Changes

**HOPE COLLEGE**  
HOLLAND, MICHIGAN 49423*brought to you by* **comcast.**

## Hope College

Comcast, Hope College's cable TV provider, will start migrating some cable TV channels to digital service in the very near future. TV(s) in your residence hall room/apartment will need a special digital adapter box in order to receive these digital channels. Without this digital adapter box, channels that have been converted to digital service will be unavailable.

**Cable TV Changes for  
College East Apartments, Scott & Wyckoff Halls**  
Friday, October 2



Technicians from Comcast will be installing these digital adapters in each residence hall room/apartment in **College East Apartments, Scott & Wyckoff Halls on Friday, October 2.**

Comcast technicians, along with Hope College personnel, will enter each room/apartment for a brief amount of time to install and activate these devices.

If room residents are not present, a notice indicating the completed work will be left near the TV.

The digital adapter box is the property of Hope College and must be left within the room/apartment after students move out.



### Frequently Asked Questions

The [Analog-to-Digital Cable TV web site](#) will be updated regularly with information. This will include a schedule of residence hall adapter distribution dates, basic troubleshooting tips, Comcast Customer Service contact information and where you can address further complaints via your State Representative and the FCC.

#### Comcast

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#### Hope College

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#### Hope College

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Associate Director of Residential Life & Housing  
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