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## Fwd: Cottage/Apartment - appointment with Comcast

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Fri, Sep 25, 2009 at 11:33 AM

Reply-To: pestun@hope.edu

To: robrahn@hope.edu

# Analog-to-Digital Cable TV Changes

**HOPE COLLEGE**  
HOLLAND, MICHIGAN 49423

brought to you by Comcast.

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## Hope College

Comcast, Hope College's cable TV provider, will start migrating some cable TV channels to digital service in the very near future. TV(s) in your residence will need a special digital adapter box in order to receive these digital channels. Without this digital adapter box, channels that have been converted to digital service will be unavailable.

### Cable TV Changes for All Hope Cottages & Apartments Email or call to set up your appointment ASAP!

Technicians from Comcast need to visit each Hope College cottage and apartment *before* October 8, 2009 to install a **digital adapter box** on each TV. Residents in each cottage and apartment will need to contact Comcast to schedule an appointment for this installation.

At least one person from each cottage or apartment must be present during the installation. Depending on the number of TVs in each location, the installation appointment may take between 15 and 60 minutes.

The digital adapter box is the property of Hope College and must remain in the residence after students move out.

Contact Comcast as soon as possible to schedule your installation appointment:

**email:** [hope\\_college@cable.comcast.com](mailto:hope_college@cable.comcast.com)

**phone:** 616-977-2158



## Frequently Asked Questions

The [Analog-to-Digital Cable TV web site](#) will be updated regularly with information. This will include a schedule of residence hall adapter distribution dates, basic troubleshooting tips, Comcast Customer Service contact information and where you can address further complaints via your State Representative and the FCC.

### Comcast

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