



Rebecca Robrahn <robrahn@hope.edu>

Fwd: Cable TV changes in Durfee and VanVleck

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Analog-to-Digital Cable TV Changes

**HOPE COLLEGE**
HOLLAND, MICHIGAN 49423*brought to you by* **Comcast**

Hope College

Comcast, Hope College's cable TV provider, will start migrating some cable TV channels to digital service in the very near future. TV(s) in your residence hall room will need a special digital adapter box in order to receive these digital channels. Without this digital adapter box, channels that have been converted to digital service will be unavailable.

Cable TV Changes for Durfee & VanVleck Halls

Monday, September 28 beginning at 12 p.m. (noon)

Technicians from Comcast will be installing these digital adapters in each residence hall room in **Durfee and Van Vleck Halls beginning at 12 p.m. (noon) on Monday, September 28.**

Comcast technicians, along with Hope College personnel, will enter each room for a brief amount of time to install and activate these devices.

If room residents are not present, a notice indicating the completed work will be left near the TV.

The digital adapter box is the property of Hope College and must be left within the room after students move out.



Frequently Asked Questions

The [Analog-to-Digital Cable TV web site](#) will be updated regularly with information. This will include a schedule of residence hall adapter distribution dates, basic troubleshooting tips, Comcast Customer Service contact information and where you can address further complaints via your State Representative and the FCC.

Comcast

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