

# Analog-to-Digital Cable TV Changes



**HOPE COLLEGE**  
HOLLAND, MICHIGAN 49423

brought to you by **Comcast**.

## Hope College

Comcast, Hope College's cable TV provider, will start migrating some cable TV channels to digital service in the very near future. TV(s) in your residence hall room will need a special digital adapter box in order to receive these digital channels. Without this digital adapter box, channels that have been converted to digital service will be unavailable.

### Cable TV Changes for Dykstra, Gilmore & Phelps Halls Wednesday, September 30

Technicians from Comcast will be installing these digital adapters in each residence hall room in **Dykstra, Gilmore & Phelps Halls on Wednesday, September 30.**

Comcast technicians, along with Hope College personnel, will enter each room for a brief amount of time to install and activate these devices.

If room residents are not present, a notice indicating the completed work will be left near the TV.

The digital adapter box is the property of Hope College and must be left within the room after students move out.



### Frequently Asked Questions

The [Analog-to-Digital Cable TV web site](#) will be updated regularly with information. This will include a schedule of residence hall adapter distribution dates, basic troubleshooting tips, Comcast Customer Service contact information and where you can address further complaints via your State Representative and the FCC.

#### Comcast

Rick Finch  
Director Marketing and Sales  
Rick\_Finch@cable.comcast.com, 616-977-2151

**Hope College**

Jeff Pestun  
Associate Director of Computing  
pestun@hope.edu, x7670

**Hope College**

Sara Dickey  
Associate Director of Residential Life & Housing  
dickey@hope.edu, x7800

[Forward email](#)

✉ **SafeUnsubscribe®**

This email was sent to robrahn@hope.edu by [pestun@hope.edu](mailto:pestun@hope.edu).  
[Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

Email Marketing by



Hope College | [www.hope.edu](http://www.hope.edu) | Holland | MI | 49423