



Basketball Season Ticket Policies

Renewal Deadline

To renew your Hope College Men's Basketball Season Tickets, a completed renewal form and payment (Cash, Check, Visa, MasterCard, or Discover) must be received by the Ticket Office no later than **Sunday, August 31, 2008 at 5:00 PM**. Ticket processing and mailing will begin as orders are received. If your order is not received by the due date, the Ticket Office Staff may either assign you different seats or cancel your season ticket order. *Note: A \$20 fee will be assessed for checks returned for "non-sufficient funds." If you do not promptly send us a certified check, which includes the \$20 fee, your season ticket order will be cancelled.*

Cancellations

If you choose not to renew your season tickets please return the renewal form with the appropriate box checked. If you choose not to renew this season, you must re-enter via the waiting list for all future seasons. Hope College reserves the right to revoke season ticket privileges for violations of these policies.

Seating Process

After regular renewals are processed, seat improvement requests in Sections 1, 2, 3, 8, and 9 will be reviewed and accommodated if possible. Next, seating changes in Sections 4, 5, 6, and 7 will be made according to the priority number and the request on the order form. Seating decisions are based on the best judgment of the Ticket Office Staff. Other conditions which may cause seat changes include: late orders, non-compliance with these policies, and extenuating circumstances. Submitting your renewal request with the Hope Ticket Office indicates your acceptance of these policies and our distribution of tickets.

Priority Numbers

All season ticket holders with seats in Sections 4, 5, 6, or 7 have been given a priority number based on chronological purchase date. This number designates the order for seating movement either to the side sections or another location in Sections 4, 5, 6, or 7. Once you have moved into a side section, a priority number is no longer necessary.

Waiting List

Currently all season ticket seats are sold. A waiting list has been established to fill any seats that become available. The waiting list is currently closed.

Transfer of Tickets

The purchase of season tickets is not a property right but rather a privilege that is assigned to you annually by Hope College. Season ticket holder privileges may only be transferred to a spouse of a season ticket holder, or to the surviving spouse in the event of death. Such privileges cannot be transferred to children or anyone else during the lifetimes or after the deaths of the season ticket holder and his or her spouse. Non-compliance with this policy will result in the forfeiture of your season tickets.

Hope v. Calvin

Calvin College contractually receives 17% of the tickets for our home game. In order to accommodate this, ticket holders in Sections 4 and 5 will receive general admission tickets for this game only and will be seated in the bleachers in Section 11. In the case of a doubleheader for this game, your seat assignment is for BOTH the women's and men's game. This is not the case for other double header games.

Playoffs

Season tickets are not valid for MIAA or NCAA playoff games. For these games, season ticket holders, students, faculty, and staff will be given an opportunity to purchase tickets before they are made available to the general public.

Contacting Us

This form, as well as other ticket information including schedules and building layouts, is posted on our website located at <http://www.hope.edu/ticketoffice>. For ticketing questions you can email tickets@hope.edu or call **(616) 395-7136**. Our fax number is (616) 395-7015.

